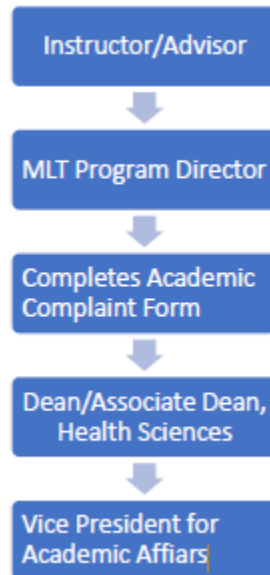


LINES OF COMMUNICATION/AUTHORITY

The MLT Program is part of the Division of Health Sciences. In the MLT Program, students should utilize this line of communication when attempting to make complaints, solve problems, offer suggestions, or get questions answered. This line of communication begins with the student's instructor or advisor and proceeds as follows:



1. Should a student have a classroom issue, the student should first address the concern with the instructor of the class, and then the MLT Program Director if the concern is not resolved at the instructor level.
2. Should a student have a programmatic issue, the student should address this concern with the MLT Program Director.
3. Should a student have a clinical issue, the student should first address this at the clinic, and then the MLT Clinical Coordinator if it is not resolved at the clinic level.
4. Should the student issue fail to be resolved at the program level with the Program Director, the student should complete and submit the Academic Complaint Form found in Etrieve (<https://tridenttechcentral.etrieve.cloud/#/form/297>), so the Dean and Associate Dean can address the issue. The Academic Complaint could be any of the above issues that have not been resolved at the Program or Clinic level.